



# Enterprise PMO Model & Delivery Framework

I was setting up a PMO from ground up for a company in the manufacturing space and had limited capacity to document our Project Management Framework, including templates, process flow and a PMF guide. I engaged AMO to help us with that and the quality of their work and responsiveness was second to none. Fatimah and the group have great knowledge and experience in this area and got the work done within the timeframe required. I highly recommend AMO.

~ PMO Manager, George Bittar

## KEY RESULTS



### EFFICIENCY

Increased operational efficiencies



### SAVINGS

PMO manager saved time and supported other programs



### SCALABLE

Model developed for scalability



### <8 WEEKS

rapid end to end delivery



### LEVEL 2

increase to level 2 of maturity providing process repeatability

## COMPANY OVERVIEW



This organisation is a large player in the automotive parts industry in Australia, with a wide range of high quality, locally manufactured heavy-duty semi-trailer solutions available to assist with various freight tasks.

## THE PROBLEM



As a growing organisation, increasing in both size of business and volume of projects, the client had embarked on a project to establish an organisational PMO to cover all locations from scratch. The goal was to in the management of all projects and programs and ensure they were aligned with organisational strategy.

The project portfolio consisted of several project types, including but not limited to Product Development, Continuous Improvement and IT Projects. Projects varied in size and complexity, thus scalability and agility of processes & methods to match projects was a must.

Some symptoms of their issues include:

- No existing approach to governance
- No consistency in project oversight and reporting
- No alignment with budget / scope creep / timing
- Independent delivery methods across the organisation
- Lack of Project Management maturity

## PROJECT OVERVIEW

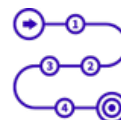


For the project, we were asked to provide:

Review



Roadmap



Delivery



## THE SOLUTION



Recognizing the pivotal role of established practices in achieving success, our active collaboration with the client involved the design of a scalable and adaptable Project Management Office (PMO) Framework. In systematically defining mandatory governance parameters, tailored to the unique categorisation of each project, we incorporated existing processes seamlessly, ensuring a comprehensive and flexible structure. The end result is an end-to-end Governance Management Approach that significantly enhances the overall project management landscape.

The inherent flexibility of the PMO Framework facilitates the seamless integration of existing processes, fostering adaptability to changing project dynamics and requirements. This collaborative effort in creating the PMO Framework not only ensures a standardised approach to project management but also guarantees consistent and high-quality project delivery across a spectrum of initiatives.



### Strategy

Advisory and support in development of strategy and roadmap.



### Speed

Incremental iterative delivery of key artefacts, tools and delivery framework.



### Framework

Integration with projects across the enterprise including aligning to existing guardrails.



### Governance

The integrated governance parameters allowed for proactive identification and management of risks.

## THE OUTPUTS



- Defined end to end Delivery Framework for PMO in 8 weeks
- Integrated HR, Finance and Resourcing procedures
- Developed suite of tools, templates, timelines, and control structure to support management and reporting
- Provided a roadmap to communicate the changes and sequencing of events to make the change stick
- A more resilient project environment

## THE RESULT



This organisation had received a comprehensive suite of outputs, including the establishment of complete oversight over all projects across the enterprise. Within a rapid 8-week timeframe, they gained a robust framework, introducing more effective project reporting and significantly reducing duplication. Notably, the implementation also successfully instituted Budget and Actual Reporting, enabling the identification of savings opportunities for the client. These outcomes collectively signify a substantial enhancement in project management capabilities and financial efficiency within the organisation.

1

### Quality

High quality outcomes delivered with each to understand tools

2

### Responsiveness

Provided client feedback and solutions in rapid speed to meet looming deadline

3

### Value

Used a mix of resources to balance cost vs value and helped client communicate